

Villetta Mimma Vittoria

Code of Ethics

Principle I: Truthful and Accurate Communications.

Villetta Mimma Vittoria will not engage in deceptive or misleading practices with regard to any aspect of electronic commerce, including advertising, marketing, or in their use of technology.

Principle II: Disclosure.

Villetta Mimma Vittoria will disclose to its customers and prospective customers useful and complete information about the property and individuals involved in the rental transaction.

Principle III: Information Practices and Security.

Villetta Mimma Vittoria will adopt information practices that treat customers' personal information with care. They will post and adhere to a privacy policy based on fair information principles, take appropriate measures to provide adequate security, and respect customers' preferences regarding unsolicited email.

Principle IV: Fiduciary Responsibility.

Villetta Mimma Vittoria will be involved with handling the monies of others, both deposits and payments, and will be continuously aware of its fiduciary responsibility to the guests. "Fiduciary" simply means handling funds on behalf of another. Integral to that definition is the element of trust which is as much a responsibility, as it is a privilege.

Principle V: Customer Satisfaction.

Villetta Mimma Vittoria will seek to ensure its customers are satisfied by honoring their representations, answering questions, and resolving customer complaints and disputes in a timely and responsive manner.

Mission Statement

"Our Mission is to provide our discerning clients with a fine property and ultimate travel experience in Calabria. We operate with integrity, consideration and are committed to delivering on our promises to guests, friends and associates"

www.villettamim mavittoria.com/

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